

<p>ओरियन्टल बैंक ऑफ कॉमर्स (भारत सरकार का उपक्रम)</p> <p>प्रधान कार्यालय: प्लॉट सं. 5, सैक्टर – 32, इंस्टीट्यूशनल एरिया, गुड़गाँव – 122001</p>	 <p>ओ.बी.सी.</p>	<p>ORIENTAL BANK OF COMMERCE (A GOVERNMENT OF INDIA UNDERTAKING)</p> <p>Head Office : Plot No. 5, Sector – 32, Institutional Area, Gurgaon - 122001</p>
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BANKING FACILITY FOR SENIOR CITIZENS AND DIFFERENTLY ABLED PERSONS

Notwithstanding the need to push digital transactions and use of ATMs, it is imperative to be sensitive to the requirements of senior citizens and differently abled persons.

In view of the above, we are pleased to inform that Bank has put in place the following provisions for meeting your needs so that you are able to avail of your bank's services without difficulty.

(a) Dedicated Counters/Preference to Senior Citizens, Differently abled persons

Branches are providing dedicated counter or a counter which provides priority to senior citizens and people who are differently abled including visually impaired persons.

(b) Ease of submitting Life Certificate

In addition to the facility of Digital Life Certificate under "Jeevan Praman" Scheme, pensioners can also submit physical Life Certificate form at any branch. To avail this facility, please meet B.M. of the branch where you wish to submit life certificate.

(c) Cheque Book Facility

(i) we provide cheque books to customers, whenever a request is received, through a requisition slip which is part of the cheque book issued earlier.

(ii) in normal SB accounts we provide 25 cheque leaves free of charge every year.

(iii) Your physical presence is not mandatory for getting cheque books.

(iv) You can submit your requisition for cheque books by I-banking, through ATM or through your representative as per bank's laid down policy.

(d) Automatic conversion of status of accounts

Your KYC compliant account will automatically be converted into "Senior Citizen Account" based on the date of birth available in branch's record.

(e) Additional Facilities to visually impaired customers

Visually handicapped/ impaired customers can withdraw money through person authorized by them on their behalf.

(f) Ease of filing Form 15G/H

We provide senior citizens and differently abled persons Form 15G/H to enable them to submit the same, where applicable, within the stipulated time.

(g) Door Step Banking

In view of the difficulties faced by senior citizens of more than 70 years of age and differently abled or infirm persons (having medically certified chronic illness or disability) including those who are visually impaired, we are making concerted efforts to provide basic banking facilities, such as pick up of cash and instruments against receipt, delivery of cash against withdrawal from account, delivery of demand drafts, submission of Know Your Customer (KYC) documents and Life certificate at your premises/ residence from parent branch. Please contact your branch for details.

ALWAYS AT YOUR SERVICE

ORIENTAL BANK OF COMMERCE