

Continuity of Banking Services for Handling Government Business during Calamity, Strike or other Disruptions at Bank/Branch

The banks handling the Government Business provide members of the public following alternative channels for effecting Government Payments as part of the Business Continuity Management in Handling Government Business. All members of the public are requested to use these alternate channels in case of any service disruptions at your bank/branch in handling the Government Business.

Activity	Business Continuity Mode
General	Multiple Modes of Payments Available <ul style="list-style-type: none"> ➤ Cash ➤ Cheque ➤ Cards – Credit, Debit, Prepaid ➤ Internet based Systems ➤ Mobile Banking
Tax Receipts for Government	If Access to all banks/ RBI is not available <ul style="list-style-type: none"> ➤ Internet based Tax Payment facilities of the banks can be used for payment through Debit/Credit Cards or through the Bank Account. ➤ Payment Through ATMs If some bank/s is/are on Strike <ul style="list-style-type: none"> ➤ Payment can be made at any other functioning bank/branch authorized for the purpose.
Payments for Government	If cheque based clearing facility is not possible <ul style="list-style-type: none"> ➤ Funds Transfer can be made through electronic means wherever applicable <ul style="list-style-type: none"> ❖ NEFT ❖ NECS ❖ RTGS