SELF USER CREATION GUIDE FOR RETAIL USERS

- Open Internet Explorer (Version 9.0 & above), Mozilla Firefox, Google chrome etc
- Type https://www.obconline.co.in to invoke the NetBanking Application

**STEP 1**

- **Option 1:** Click Retail User Login Option
- **Option 2:** Click 'Self User Creation' to go to STEP 2 directly.

**STEP 1(a)**

Click on "Register Now"
**STEP 2**
- After clicking on “Register now”, user will reach the “Online User Registration” page wherein Account Number is to be mandatorily entered along with PAN Card Number / Date of Birth.
- User shall directly reach below screen by clicking on “Self User Creation” at https://www.obconline.co.in, as mentioned in Step 1.
- User can opt for “Type of Facility” for Internet Banking – “View Facility”/ “View and Transaction facility” both.

**STEP 3**
- User needs to select his/ her registered Mobile number and generate the OTP (One Time Password).
- Enter the OTP and click on “Continue”.

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**Online User Registration**

**STEP 2**

Please select the mobile number on which OTP has to be send and click on ‘Generate OTP’

- Mobile Number:
- Generate OTP

**STEP 3**

Please note:
1. Validity time for the One Time Password (OTP) is limited, you are advised to use the One Time Password (OTP) instantly for proceeding further, once the same received at your mobile.
2. Please do not share One Time Password (OTP) with anyone.
**STEP 4**

1. In the next step, User needs to enter the OBC ATM-cum-Debit Card details viz. Debit Card Number, ATM PIN, Expiry Date, Account Number and Account Type.
2. Click “Continue”.

**STEP 5**

- During the process of “Online User Registration”, User can set both LOGIN as well as TRANSACTION Password.
Once the passwords are entered, select “I accept the Terms and Conditions”, then click “Complete Registration”.

Please note:
1. The Password should contain a minimum of 8 characters and a maximum of 28 characters.
2. Password should be a combination of alphabets, numbers and special characters
3. Spaces are not allowed in the password
4. The password cannot consist of all the characters as are in your User ID. For e.g. If your Username is Bob, then your password cannot be Bobby
5. Preferably, use dynamic keyboard instead of physical keyboard

After Completing Registration successfully, User can View / Transact after 24 to 48 hours.

Please note:
1. You can login to Internet banking immediately but to view complete information about your accounts, it is requested to wait for 24-48 hours as your Account(s) will be updated in Internet Banking within 24-48 hrs.
2. Kindly do not share your personal details & password through email, phone, SMS or otherwise. Bank never asks for such information from its customers.