

Establishment Circular No. HO/HRD/ 77 / 81 /2019-20/ 655

01.11.2019

ALL BRANCHES/OFFICES

TPA FOR MEDICAL INSURANCE SCHEME FOR RETIRED EMPLOYEES

It has been informed by United India Insurance Company Ltd. That the **Safeway Insurance TPA Pvt. Ltd.** has been continued with the responsibility for servicing the Retiree policies (With Domiciliary, Without Domiciliary & Super-top for Retirees) commencing from 01/11/2019 to 31/10/2020.

Hence, all claims (with Domiciliary & without Domiciliary) including cashless, shall be dealt by the below mentioned new TPA -

SAFEWAY INSURANCE TPA PVT LTD

Contact person: Ms Anjelina Xess

Contact no.: +91 8810317533

Email: obc@safewaytpa.in

Contact Person for cashless Intimation: Ms. Nisha / Amarjot

Contact No.: 011-45451300 Ext 205

Email: info@safewaytpa.in

Address: SAFEWAY INSURANCE TPA PVT LTD

815, Vishwa Sadan, District Centre, Janak Puri, New Delhi - 11 00 58

PH - 011- 45451300

Escalation Matix :

- 1- Ms. Pranavi Gupta (IBA Head)
Contact No.: +91 7827986017
Email: ibacrm@safewaytpa.in
- 2- Sh. Gurpreet Singh (Operation Head)
Contact No.: + 91 9990079269
Email: support@safewaytpa.in
- 3- Sh. Gagandeep Singh (Vice President)
Contact No.: +91 9868720208
Email: ppsingh@safewaytpa.in

Singale ID for all types of grievance / complaint

Email: grievanceiba@safewaytpa.in

The contents of the circular may be got noted from all the staff at branch/office and they be advised to bring the same to notice of retired employees in current policy period 01.11.2019 to 31.10.2020 and also extend all the possible assistance to them. Copy of this circular should be displayed in the branch/office notice board for information of retirees.

A copy of the above circular is also being uploaded on the website (www.obcindia.co.in) of our bank under the tab Retired Employee Corner.

(SWARUP KUMAR SAHA)
GENERAL MANAGER (HRD)