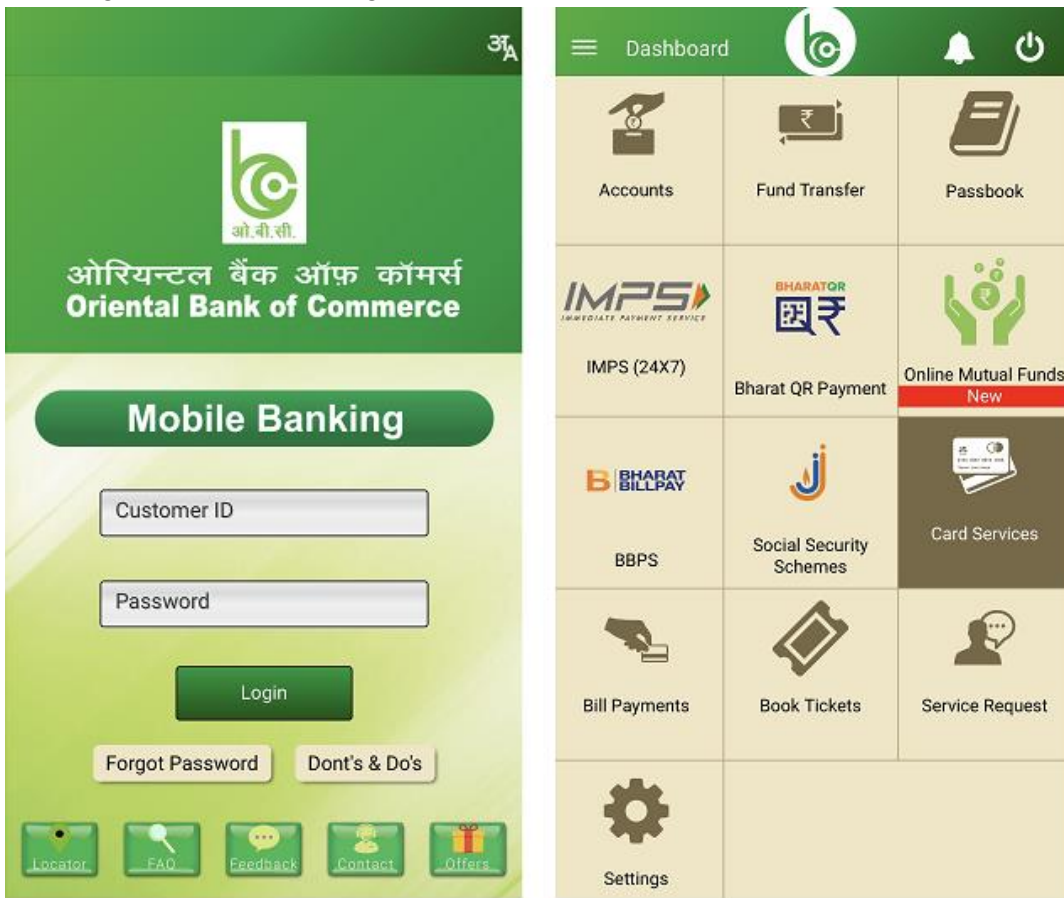
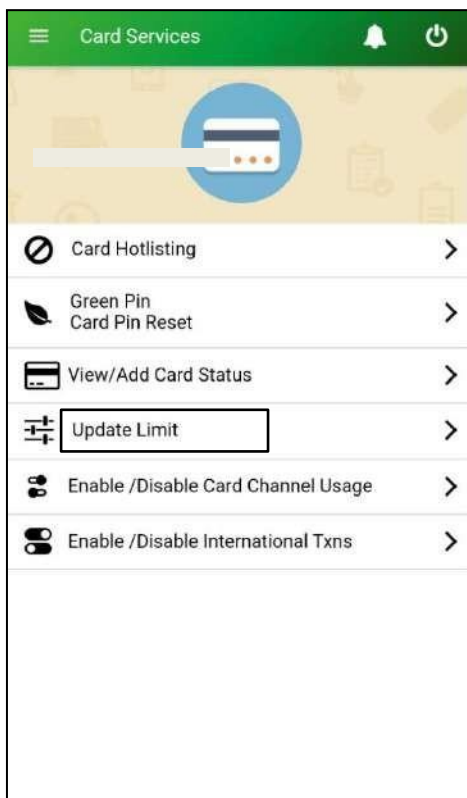


Job Card: Card Control functionality through Mobile Banking

1. Login to Mobile Banking and select 'Card Services' from DASHBOARD

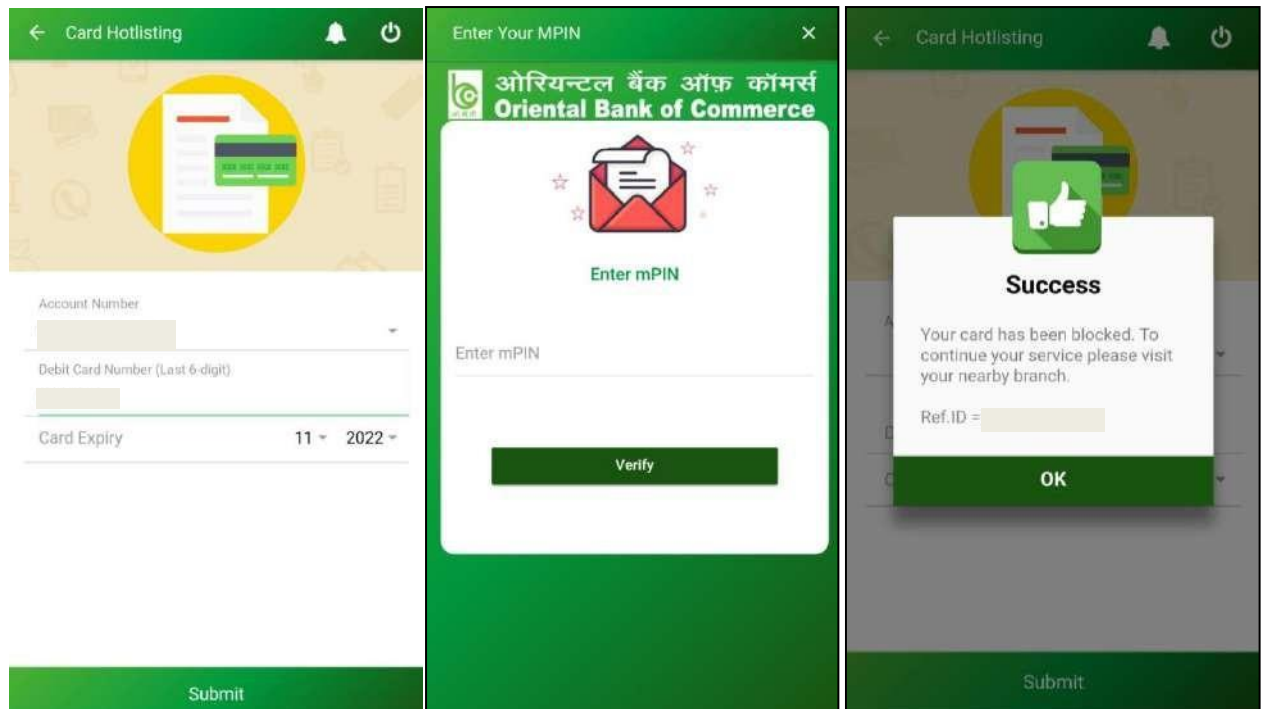
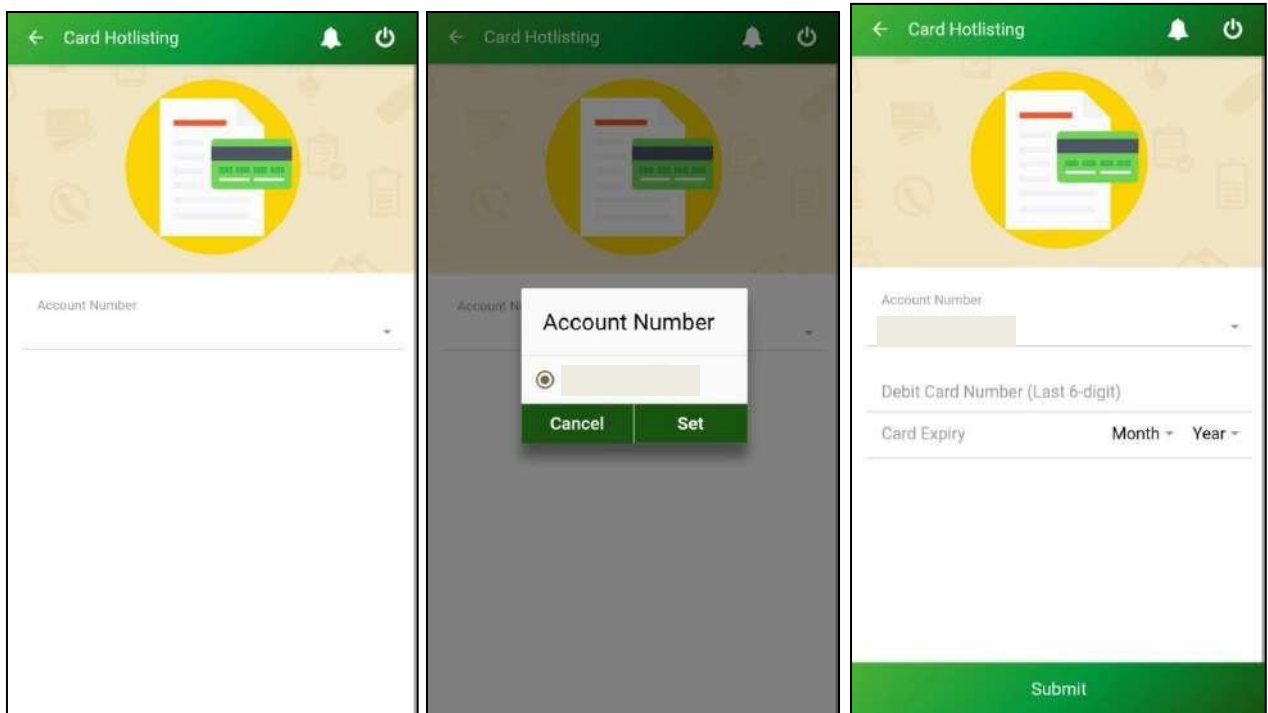


2. Six options are available under ATM Card Services viz. Card Hot Listing, Green PIN/ Card Pin Reset, View/Add Card Status, & Card Personalization



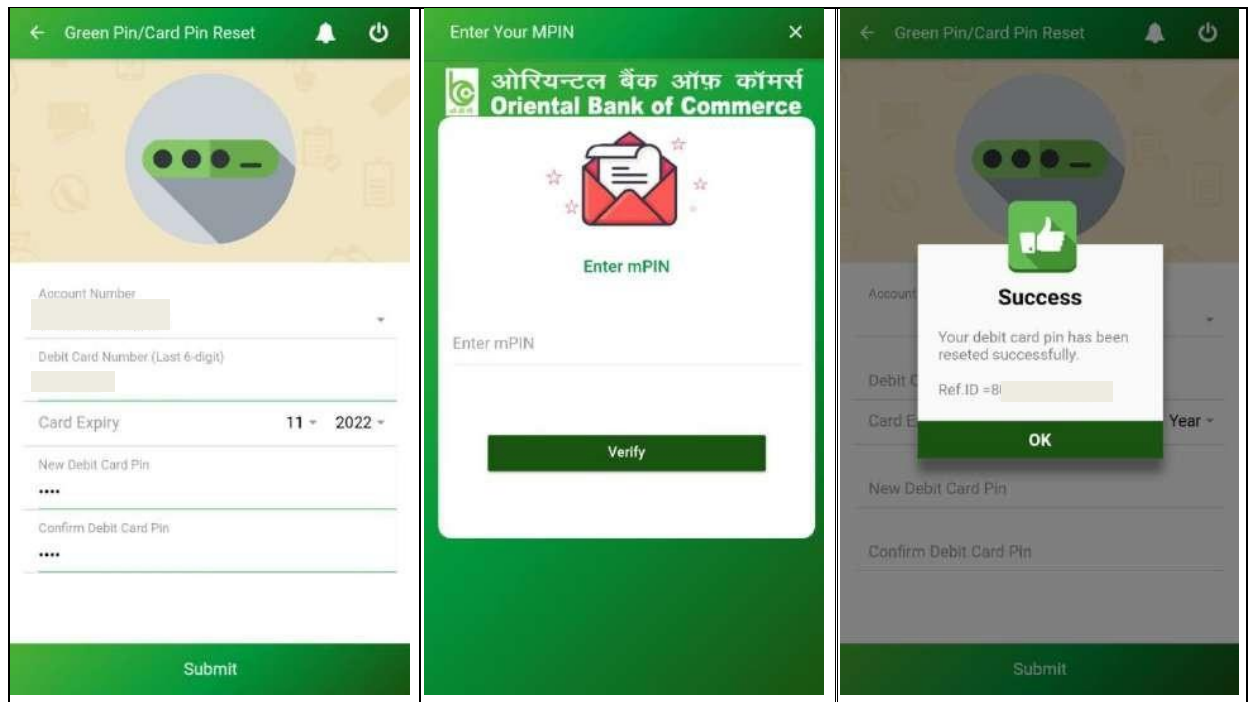
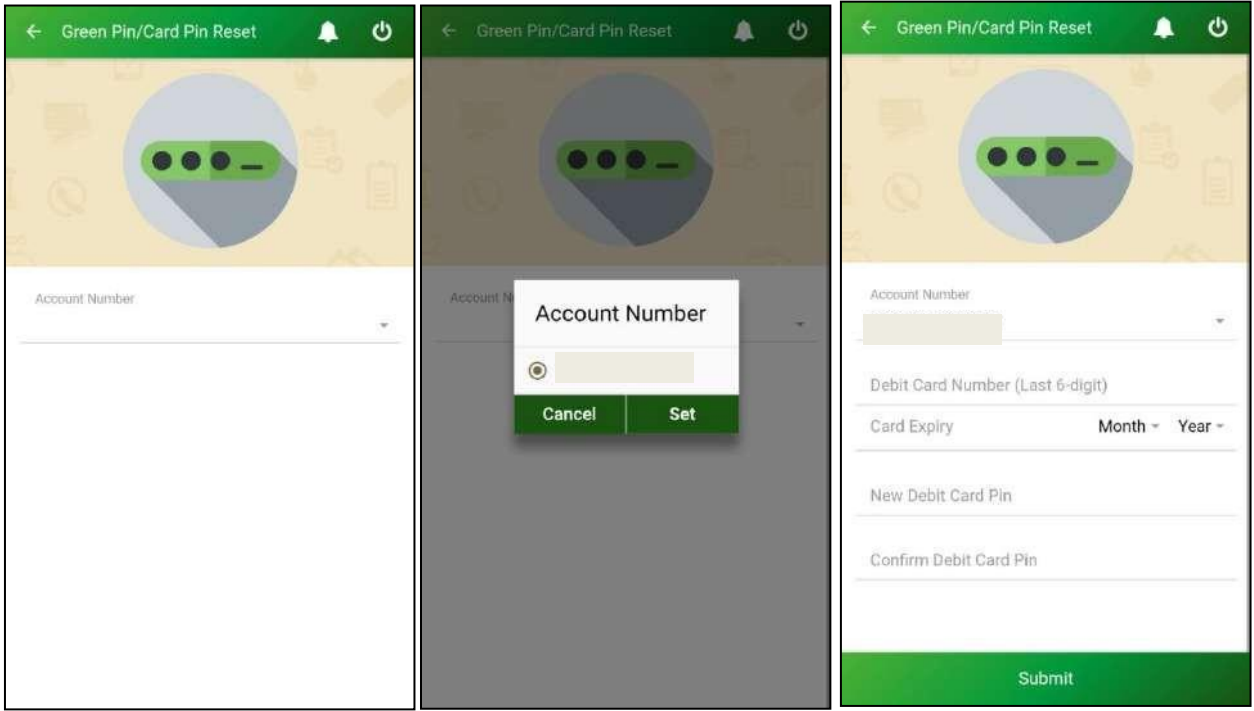
i. Card Hot Listing

- Select Card Hot Listing option → Select Account Number from dropdown and click set → Input last 6 digits of card number → Input Card Expiry & click submit → Enter mPIN & click verify → Confirmation will be displayed that Card has been blocked



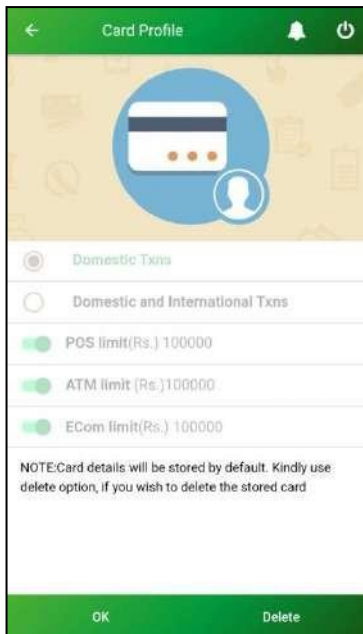
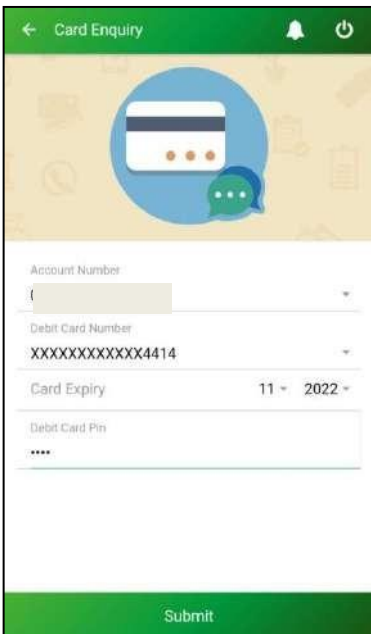
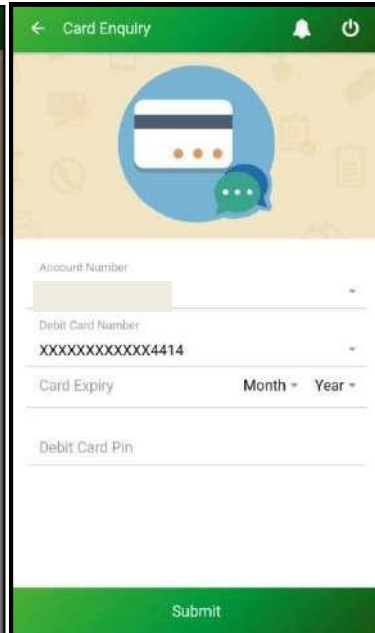
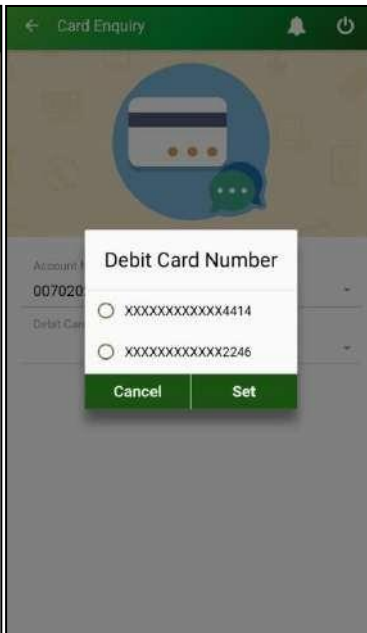
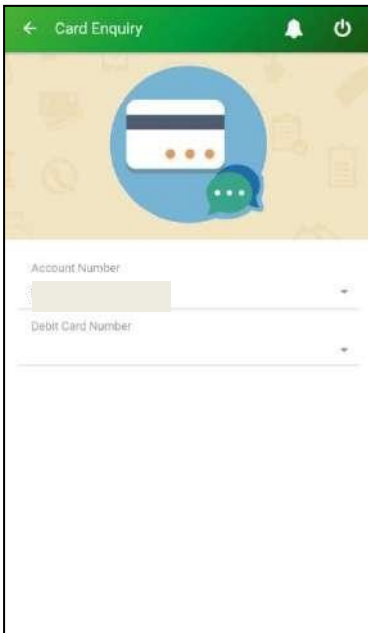
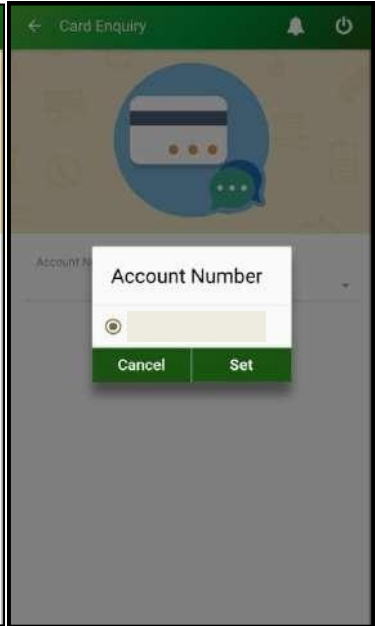
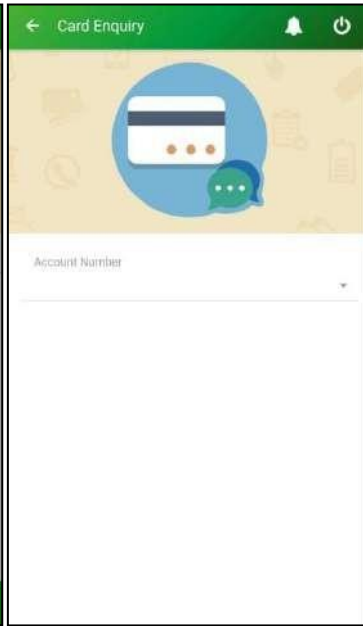
ii. Green PIN/ Card PIN Reset

- Select green PIN/ Card PIN Reset option → Select Account Number from dropdown and click set → Input last 6 digits of card number → Input Card Expiry → Input desired new debit card PIN → Re-enter new debit card PIN & click submit → Enter mPIN & click verify → Confirmation will be displayed that debit card PIN has been reset successfully



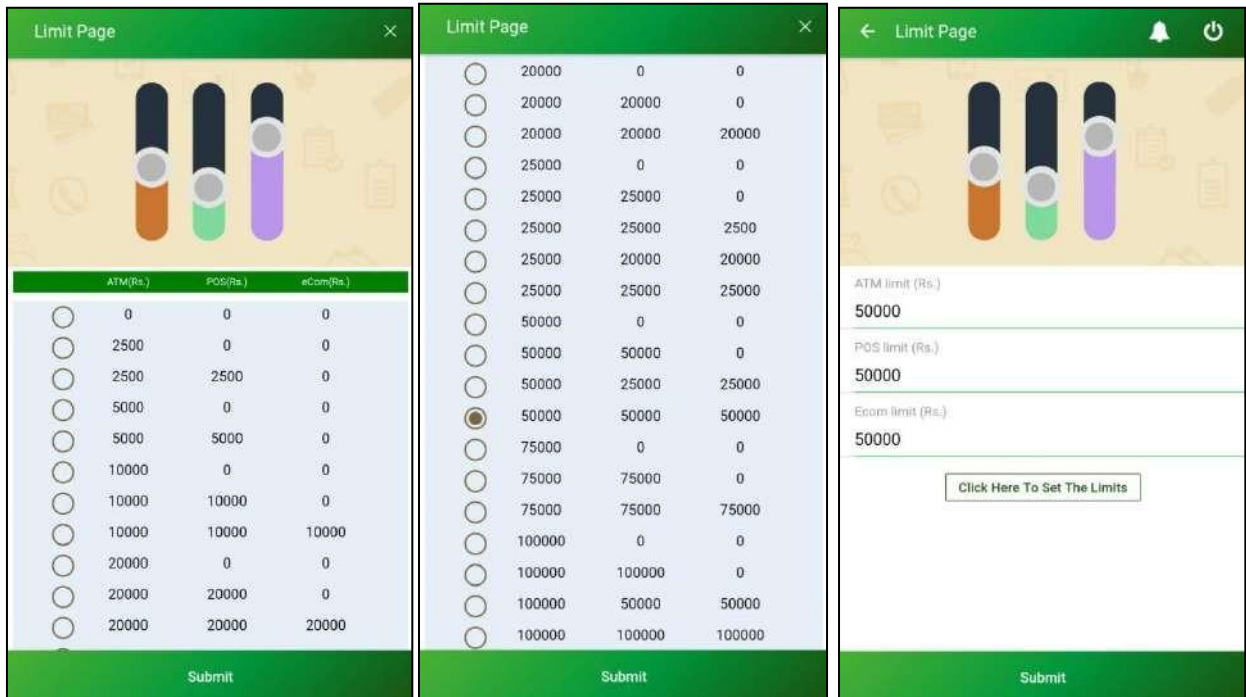
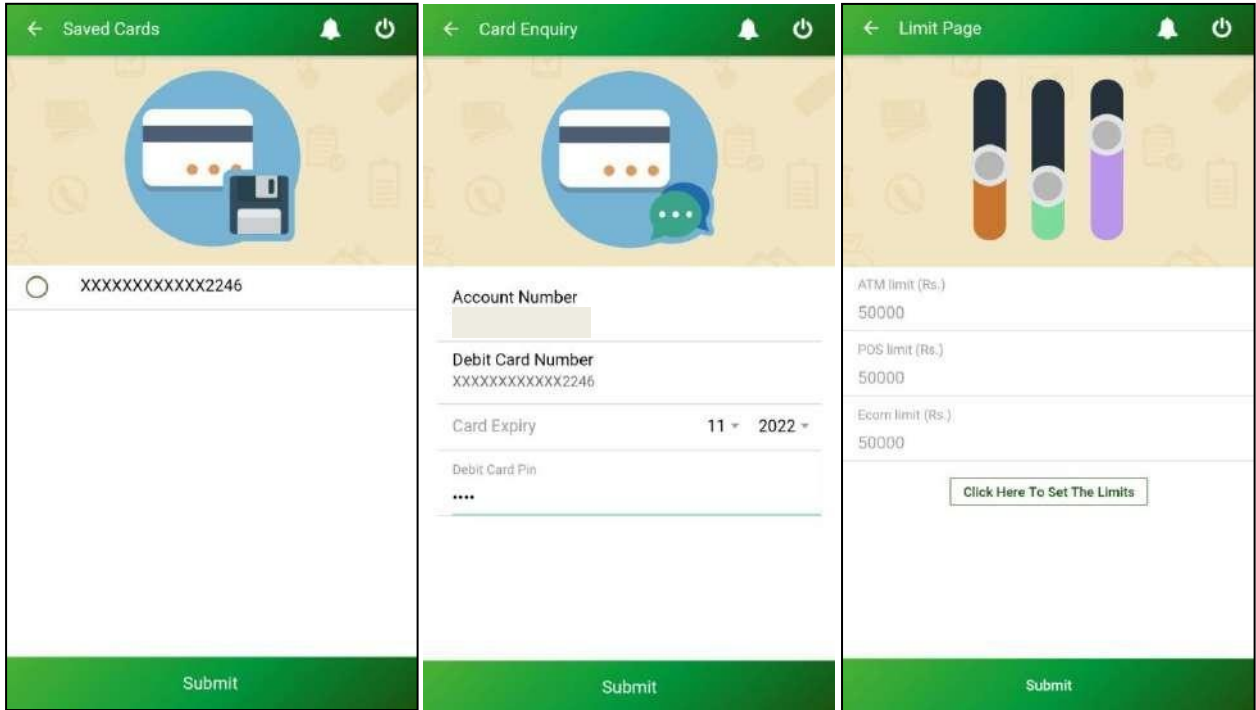
iii. View/ Add Card Status

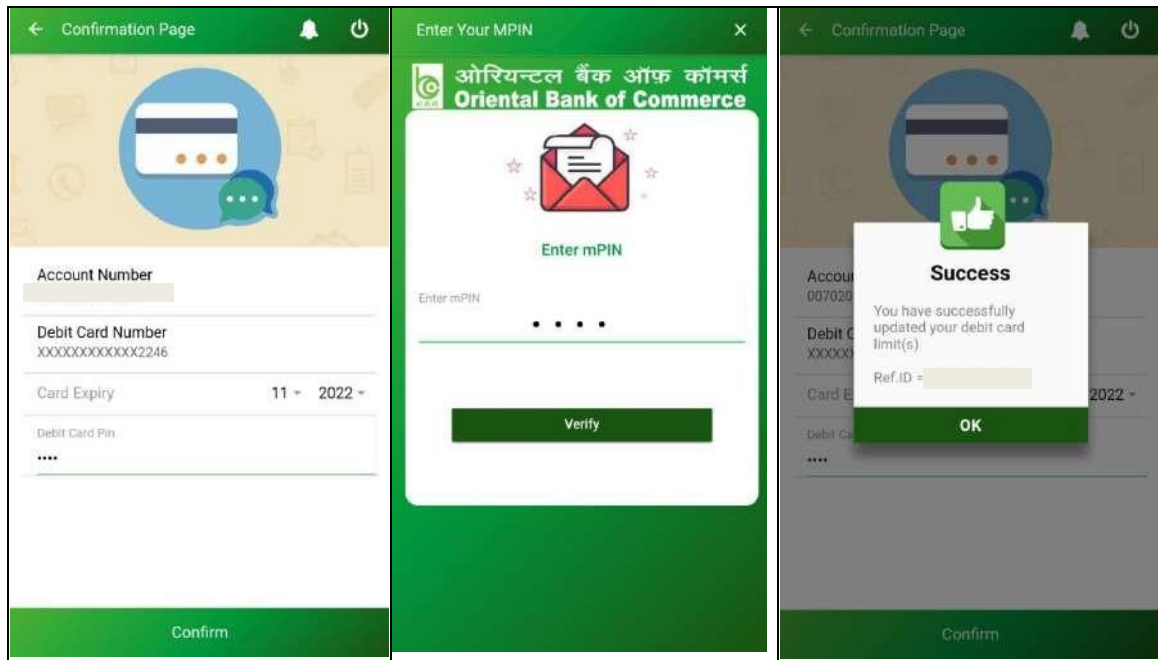
Select View/ Add Card Status option → Select Account Number from dropdown and click set → Select Debit Card Number from dropdown and click set → Input Card Expiry & Debit Card PIN → Current Card profile will be displayed to the user → Card will be added & displayed on the screen



iv. Update Limit

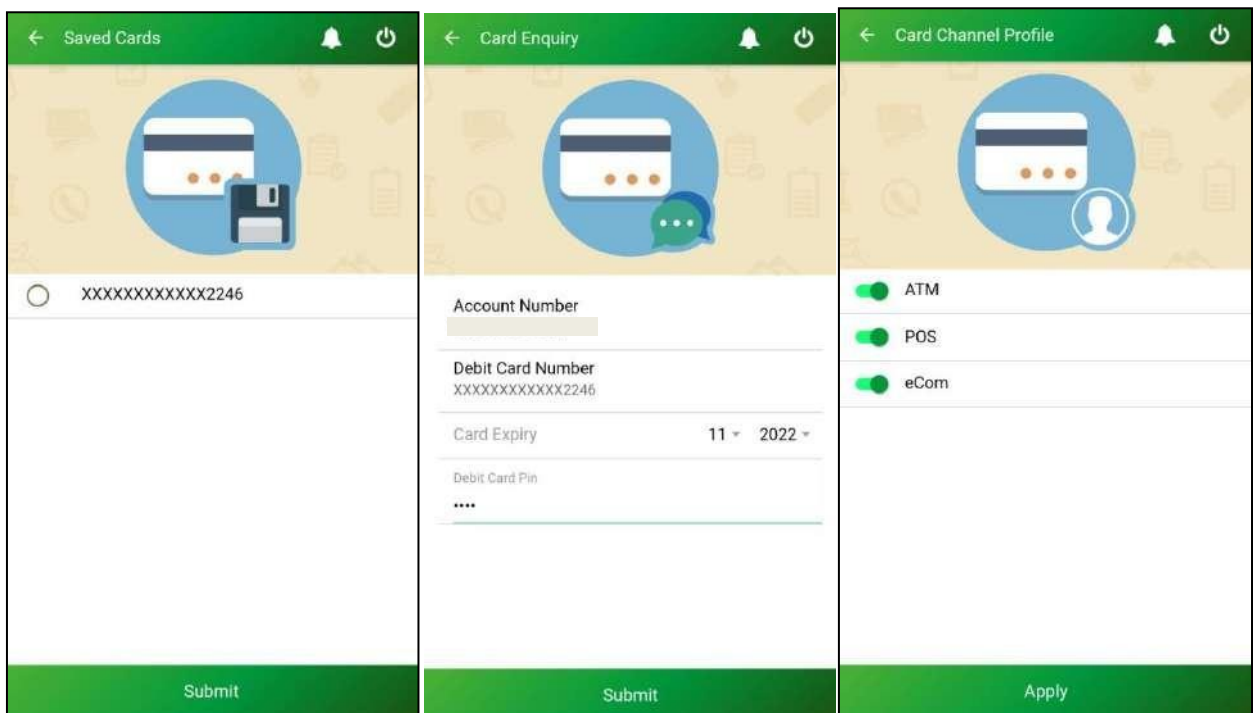
Select Update Limit option → Select Debit Card and click submit → Input Card Expiry & Debit Card PIN → Current Limits of card will be displayed to the user → Select 'Click here to set the limits' & click submit → Limit combination will be displayed → Select the desired limit combination → Selected limit combination will be displayed → Click submit → Input Debit Card details and ATM PIN & confirm → Enter mPIN & click verify → Confirmation will displayed that debit card limits have successfully updated

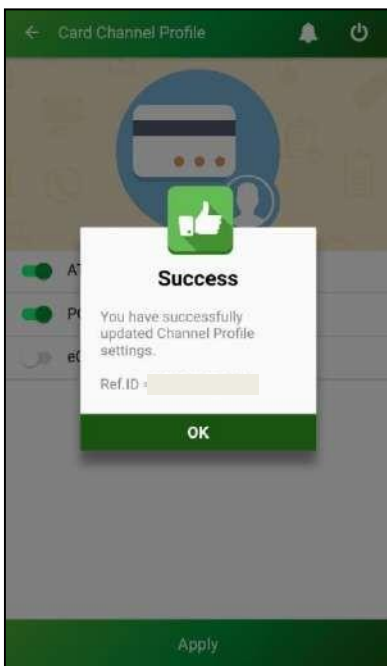
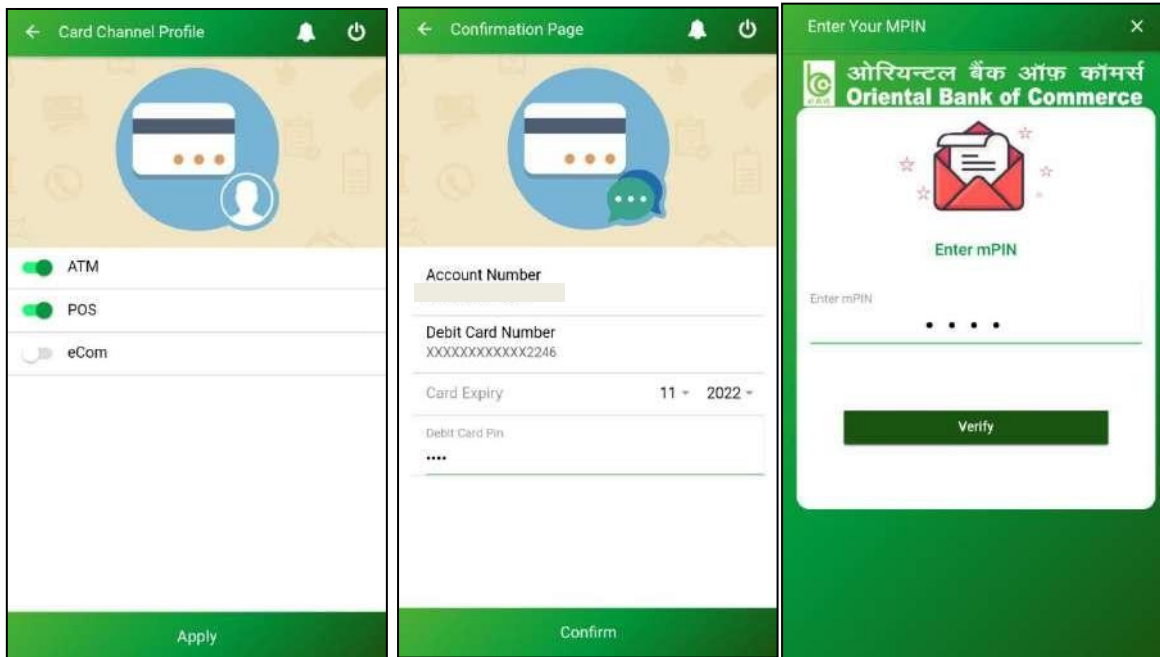




v. Enable/ Disable Card Channel Usage

Select Enable/ Disable Card Channel Usage option → Select Debit Card and click submit → Input Card Expiry & Debit Card PIN → Current card channel profile will be displayed to the user → Select the desired channels for card usage & click apply → Input Debit Card details and ATM PIN & confirm → Enter mPIN & click verify → Confirmation will displayed that channel profile settings have successfully updated





vi. Enable/ Disable International transactions

Select Enable/ Disable International transactions option → Select Debit Card and click submit → Input Card Expiry & Debit Card PIN → Current usage status of card will be displayed to the user → Select the desired usage option & click apply → Input Debit Card details and ATM PIN & confirm → Enter mPIN & click verify → Confirmation will displayed that International/ Domestic usage setting have successfully updated


← Saved Cards



XXXXXXXXXXXX2246

Submit

← Card Enquiry



Account Number
[Redacted]


Debit Card Number
XXXXXXXXXXXX2246

Card Expiry 11 - 2022 -

Debit Card Pin

Submit

← Enable /Disable International ...



Domestic Txns

Domestic and International Txns

Apply

← Enable /Disable International ...




Domestic Txns

Domestic and International Txns

Apply

← Confirmation Page



Account Number
[Redacted]

Debit Card Number
XXXXXXXXXXXX2246

Card Expiry 11 - 2022 -

Debit Card Pin

Confirm

Enter Your MPIN





Enter mPIN

Enter mPIN
.....

Verify

← Enable /Disable International ...



Success

You have successfully updated international/Domestic card usage settings.

Ref.ID = [Redacted]

OK

Apply