

Card Control functionality through Internet Banking

Visit - <https://www.obconline.co.in/>

1. Login to Internet Banking and select 'ATM Card Services' under e-Services tab

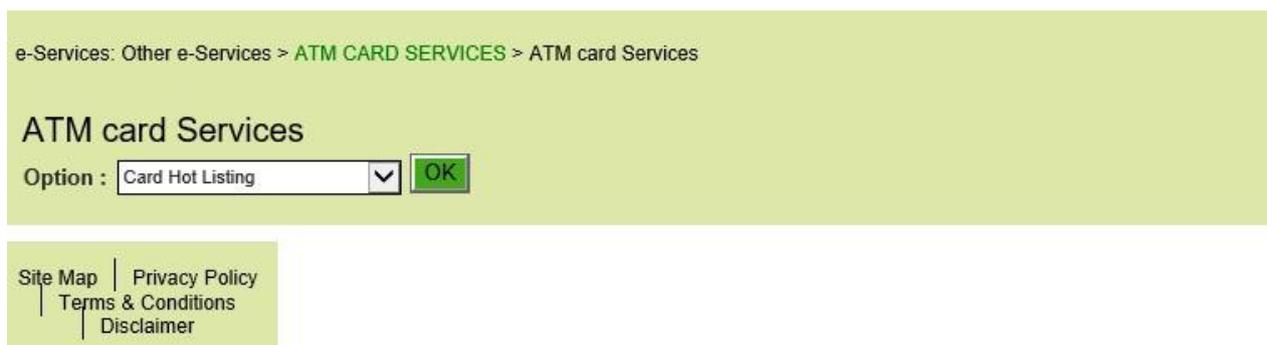


2. Three options are available under ATM Card Services viz. Card Hot Listing, Card Pin Set/Reset & Card Personalization



i. Card Hot Listing

- Select Card Hot Listing option from the dropdown and click OK.



- Select Account Number and Mobile Number from the dropdown and click fetch card details

e-Services: Other e-Services > ATM CARD SERVICES > ATM Card Services

ATM Card Services

Select Account: *

Select Mobile Number

Email ID (in case of J&K users and NRI users):

Mobile Number: *

- Select Debit Card for Hot Listing and input transaction password then click submit

e-Services: Other e-Services > ATM CARD SERVICES > Card Hot Listing

Card Hot Listing

Account No: *

Debit Card Details: *

Enter your credentials to confirm the transaction

Confirmation Details

Transaction Password:

- You will get a confirmation for card hot listing

e-Services: Other e-Services > ATM CARD SERVICES > Card Hot Listing

Card Hot Listing

 [909098] You have successfully hot listed your card

Account No: *

Debit Card Details: * 4591*****4414

ii. Card PIN Set/ Reset

- Select Card PIN Set/ Reset option from the dropdown and click OK.

Favourites

- Self/Linked Account Transfer
- Account Statement
- Operative Accounts
- Manage Beneficiary
- Initiate NEFT

e-Services: Other e-Services > ATM CARD SERVICES > ATM card Services

ATM card Services

Option :

- Select Account Number and Mobile Number from the dropdown and click fetch card details

e-Services: Other e-Services > ATM CARD SERVICES > ATM Card Services

ATM Card Services

Select Account: *

Select Mobile Number

Email ID (in case of J&K users and NRI users):

Mobile Number: * 91813xxxx444

[Fetch Card Details](#) [Back](#)

- Select Debit Card from the dropdown and input card expiry period and the desired new ATM PIN. Then enter the transaction password & OTP received on registered mobile number and click submit button to authorize the transaction.

e-Services: Other e-Services > ATM CARD SERVICES > Card Pin Set/Reset Details

Card Pin Set/Reset Details

Account No: *

Debit Card Details: * 4591*****4414

Expiry Period: * 11 (month) 22 (year)

New Pin: *

Confirm Pin: *

Enter your credentials to confirm the transaction

Confirmation Details

Transaction Password:

One Time Password : [Resend OTP](#)

Please enter both Transaction Password and One Time Password (OTP - delivered on your registered mobile number) in respective fields and then click on Submit button to authenticate your transaction

[Submit](#) [Back](#)

- You will get a confirmation that PIN has been successfully set/ reset.

e-Services: Other e-Services > ATM CARD SERVICES > Card Pin Set/Reset Details

Card Pin Set/Reset Details

 [909098] You have successfully Set/ Reset PIN of your card.

Account No: *

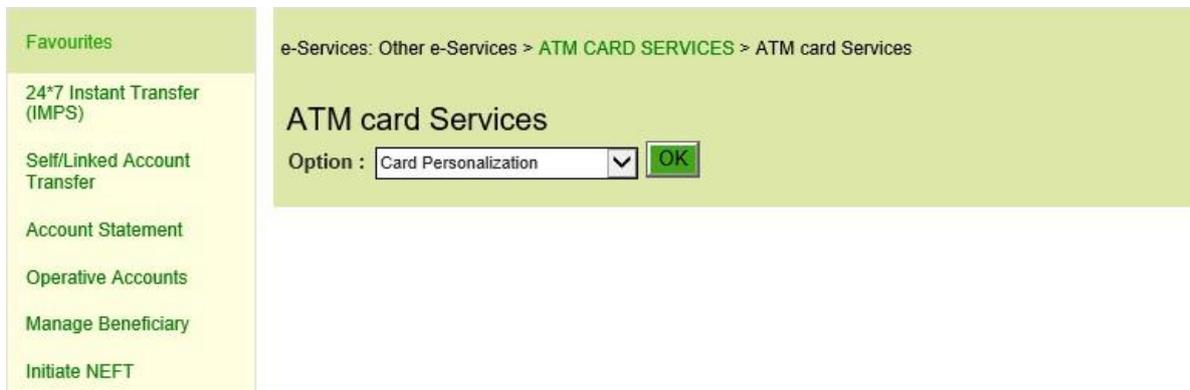
Debit Card Details: * 4591*****4414

Expiry Period: * 11 (month) 22 (year)

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iii. Card personalization

- Card personalization option includes three types of services viz. Change Card Limit, Activate/ De-activate Channel & Enable/ Disable International Use.
- Select Card personalization option from the dropdown and click Ok.



The screenshot shows a web interface with a left-hand navigation menu under the heading "Favourites". The menu items are: "24*7 Instant Transfer (IMPS)", "Self/Linked Account Transfer", "Account Statement", "Operative Accounts", "Manage Beneficiary", and "Initiate NEFT". The main content area is titled "e-Services: Other e-Services > ATM CARD SERVICES > ATM card Services". Below the breadcrumb, the heading "ATM card Services" is displayed. Underneath, there is a label "Option :" followed by a dropdown menu currently showing "Card Personalization" and a green "OK" button.

- Select Account Number and Mobile Number from the dropdown and click fetch card details



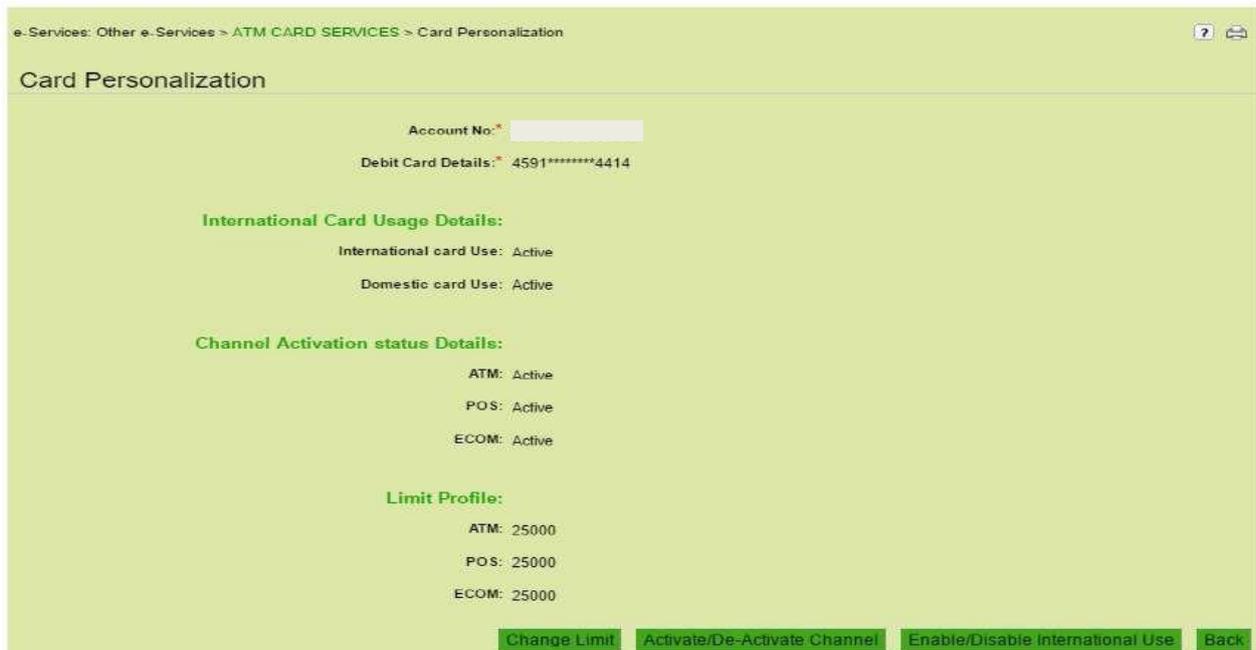
The screenshot shows the "ATM Card Services" form. The breadcrumb is "e-Services: Other e-Services > ATM CARD SERVICES > ATM Card Services". The form has a heading "ATM Card Services". It contains a "Select Account:" dropdown menu. Below it is a section titled "Select Mobile Number" which includes an "Email ID (in case of J&K users and NRI users):" input field and a "Mobile Number:" dropdown menu showing "91813xxxx444". At the bottom right, there are two buttons: "Fetch Card Details" and "Back".

- Select Debit Card Number, input card details viz. card expiry, ATM Pin and then click card inquiry.



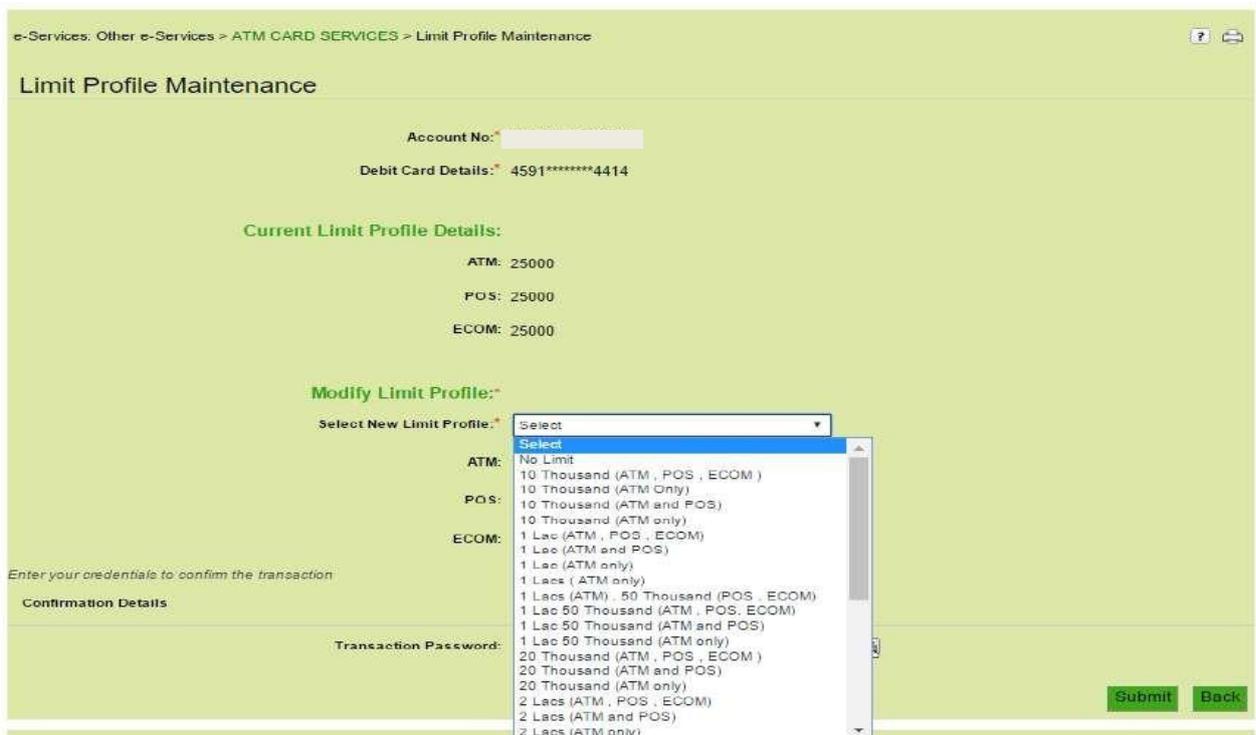
The screenshot shows the "Card Personalization" form. The breadcrumb is "e-Services: Other e-Services > ATM CARD SERVICES > Card Personalization". The form has a heading "Card Personalization". It contains an "Account No:" input field, a "Debit Card Details:" dropdown menu showing "4591*****4414", an "Expiry Period:" section with two input fields for "11" (month) and "22" (year), and an "Enter Pin:" input field. At the bottom right, there are two buttons: "Card Inquiry" and "Back".

- Various details viz. International card usage details, Channel activation status details & Limit Profile along with the options viz. Change Limit, Activate/ De-activate Channel & Enable/ Disable International Use will be displayed.



a. Change Limit

- Select the change limit option displayed in the above screenshot. The next screen will show the current limits of the card. The user has to select the desired combination of limits for each channel i.e. ATM/ ATM & POS/ ATM, POS & E-com and then click submit.



- The selected combination of limits on various channels will be displayed. The user has to authenticate the selected limits by entering transaction password.

e-Services: Other e-Services > ATM CARD SERVICES > Limit Profile Maintenance

Limit Profile Maintenance

Account No:

Debit Card Details: 4591*****4414

Current Limit Profile Details:

ATM: 25000
 POS: 25000
 ECOM: 25000

Modify Limit Profile:

Select New Limit Profile: 50 Thousand (ATM, POS, ECOM)

ATM:
 POS:
 ECOM:

Enter your credentials to confirm the transaction

Confirmation Details

Transaction Password:

[Submit](#) [Back](#)

- Confirmation screen will be displayed that Limits have been successfully updated.

e-Services: Other e-Services > ATM CARD SERVICES > Limit Profile Maintenance

Limit Profile Maintenance

 [909098] You have successfully updated Limit details

Account No:

Debit Card Details: 4591*****4414

Modified Limit Profile:

Select New Limit Profile: 50 Thousand (ATM, POS, ECOM)

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b. Activate/ De-activate Channel

- User has to go through the card personalization option and has to select Activate/ De-activate option

Card Personalization

Account No:

Debit Card Details: 4591*****4414

International Card Usage Details:

International card Use: Active
 Domestic card Use: Active

Channel Activation status Details:

ATM: Active
 POS: Active
 ECOM: Active

Limit Profile:

ATM: 25000
 POS: 25000
 ECOM: 25000

[Change Limit](#) [Activate/De-Activate Channel](#) [Enable/Disable International Use](#) [Back](#)

- The current channel status will be displayed to the user.

e-Services: Other e-Services > ATM CARD SERVICES > Activate/De-Activate Card Channels

Activate/De-Activate Card Channels

Account No:

Debit Card Details: 4591*****4414

Current Channel Status Details:

ATM: Active
POS: Active
ECOM: Active

Modify Status:

ATM: Active Inactive
POS: Active Inactive
ECOM: Active Inactive

Enter your credentials to confirm the transaction

Confirmation Details

Transaction Password:

- The user has to modify the channel usage status by selecting the active or inactive option as per his/ her choice. Then the user will authorize the modification by entering the transaction password.

e-Services: Other e-Services > ATM CARD SERVICES > Activate/De-Activate Card Channels

Activate/De-Activate Card Channels

Account No:

Debit Card Details: 4591*****4414

Current Channel Status Details:

ATM: Active
POS: Active
ECOM: Active

Modify Status:

ATM: Active Inactive
POS: Active Inactive
ECOM: Active Inactive

Enter your credentials to confirm the transaction

Confirmation Details

Transaction Password:

- Confirmation will be given that the channel activation has been successfully updated.

e-Services: Other e-Services > ATM CARD SERVICES > Activate/De-Activate Card Channels

Activate/De-Activate Card Channels

[909098] You have successfully updated channel activation details

Account No.:

Debit Card Details: 4591*****4414

New Channel Status Details:

ATM: Active
 POS: Inactive
 ECOM: Inactive

[Back](#)

c. Enable/ Disable International Use

- User has to go through the card personalization option and has to select Enable/ Disable International use option

Card Personalization

Account No.:

Debit Card Details: 4591*****4414

International Card Usage Details:

International card Use: Active
 Domestic card Use: Active

Channel Activation status Details:

ATM: Active
 POS: Active
 ECOM: Active

Limit Profile:

ATM: 25000
 POS: 25000
 ECOM: 25000

[Change Limit](#) [Activate/De-Activate Channel](#) [Enable/Disable International Use](#) [Back](#)

- The current channel status will be displayed to the user.

e-Services: Other e-Services > ATM CARD SERVICES > Enable/Disable Card For International Usage

Enable/Disable Card For International Usage

Account No.:

Debit Card Details: 4591*****4414

Current International Card Usage:

International Use: Active
 Domestic Use: Active

Modify Status:

Enable for: Domestic Use Only International + Domestic Use

Enter your credentials to confirm the transaction

Confirmation Details

Transaction Password:

[Submit](#) [Back](#)

- The user has to modify the international usage status by selecting the Domestic use only or International + Domestic use option as per his/ her choice. Then the user will authorize the modification by entering the transaction password.

e-Services: Other e-Services > ATM CARD SERVICES > Enable/Disable Card For International Usage

Enable/Disable Card For International Usage

Account No: [REDACTED]
Debit Card Details: 4591*****4414

Current International Card Usage:
International Use: Active
Domestic Use: Active

Modify Status:
Enable for: Domestic Use Only International + Domestic Use

Enter your credentials to confirm the transaction

Confirmation Details

Transaction Password: [REDACTED]

[Submit](#) [Back](#)

- Confirmation will be displayed that you have successfully updated your card status for international usage.

e-Services: Other e-Services > ATM CARD SERVICES > Enable/Disable Card For International Usage

Enable/Disable Card For International Usage

 [909098] You have successfully updated your card status for international usage.

Account No: [REDACTED]
Debit Card Details: 4591*****4414

New International usage status:
Domestic Use Only: Inactive
International + Domestic Use: Active

[Back](#)
